

HOW TO PURCHASE OR RENEW A CUYAHOGA COUNTY DOG LICENSE ONLINE

Adoption is ALWAYS the best option

ADOPT ME!
Find your next 4 legged family member here

LOST YOUR DOG?
Important information on looking for your lost pet

DOG LICENSES
A dog license is your pet's ticket home if they get lost

DONATE
Make a one time donation to our Best Friends Medical Relief Fund

**1. VISIT CUYAHOGADOGS.COM AND
SELECT THE DOG LICENSES TAB.**

**2. SCROLL DOWN UNTIL YOU SEE “CLICK HERE TO
PURCHASE DOG LICENSES” AND CLICK THE LINK.**

On-time Registration - December 1st -January 31st			-	La
1 Year	3 Year	Permanent		1 Y
\$20	\$60	\$200		\$

There are no provisions in the law to waive the fee. Dog owners with question



[Click here to purchase dog licenses.](#)

Welcome to Cuyahoga County's Online Dog Licensing

Open Enrollment
for dog licenses is
December 1st
through
January 31st



5500 Sweet Valley Drive
Valley View, Ohio 44125
216.525.PUPS
cuyahogadogs.com



To Login you must scroll down to the bottom of the screen.

1. Effective November 1, 2021, all online dog license purchases will be for 2022 tags. Tags will be mailed starting December 1, 2021. Please allow 7 - 10 business days for tags to arrive.
2. If you have purchased a license in the past four years, you already have an account in our system. To log in, use your 2020 or 2021 license number AND last name. License numbers are located on your renewal form. If you need assistance locating them, please see the [Online License Guide: How to purchase and renew](#).
3. If using the number from your tag, add the prefix for the corresponding year. Tag number 12345 from 2021 would need to be entered as 21-12345. A 2020 license would be 20-XXXXX.
4. Purchases online can be made using a Discover, Mastercard, Visa Card, or American Express.
5. Items purchased online are subject to a \$1 processing fee, indicated as "online fee" on your receipt.
6. All dog license registrations are subject to review. Knowingly providing false or misleading information can result in a penalty, fine, or prosecution.
7. Internet Explorer or Firefox are the preferred browsers. Those using Chrome may have trouble loading the page.
8. If you are having difficulty, please call (216) 525-PUPS.

ONCE ON THIS PAGE, SCROLL DOWN TO LOG IN. THE LOGIN BOXES MAY TAKE A MOMENT TO LOAD. IF YOU REFRESHED YOUR PAGE, YOU MAY SEE A BOX THAT SAYS: **Start Over** CLICK ON THE BOX TO PROCEED.

3. IF YOU HAVE PURCHASED A DOG LICENSE BEFORE, LOG INTO YOUR ACCOUNT AND SKIP TO **STEP 7.**

IF YOU HAVE NEVER PURCHASED ONLINE, BUT HAVE GOTTEN A DOG LICENSE AFTER 2017, YOU DO HAVE AN ACCOUNT. FOLLOW THE DIRECTIONS BELOW TO LOG IN.

DON'T REMEMBER YOUR EMAIL AND PASSWORD? YOU CAN LOG IN WITH LAST YEAR'S TAG NUMBER AND YOUR LAST NAME OR YOUR PERSON NUMBER AND LAST NAME. THESE CAN BE FOUND ON YOUR RENEWAL FORM.

[Forgot Password?](#)

OR

[Or use your Person #](#)

2020 CUYAHOGA COUNTY DOG LICENSE APPLICATION					
1 YEAR LICENSE EXPIRES 1/31/2021			3 YEAR LICENSE EXPIRES 1/31/2021		
CURRENT LICENSE #	DOG'S NAME	AGE YRS/MOS	SEX M/F	SPAYED OR NEUTERED Y/N	BREED
21-12345	Fido	1	M	Y	Terrier Mix
OWNER'S NAME AND ADDRESS			PERSON ID: P123456		

[Or use your Person #](#)

OR



[Or use your License #](#)

4. IF YOU HAVE NEVER PURCHASED A DOG LICENSE BEFORE, CREATE A NEW CUSTOMER ACCOUNT.



Log in



Create New Customer Account

 Create New Account 

Enter Email * Confirm Email * Enter Password * Confirm Password *

 Customer Information 

Required fields *

First Name * Last Name *

Email *

Home Address

Street Address *

Apt. / Unit Country * City *

Zip Code * State *

Phone Numbers

Home Phone * Work Phone Cell Phone

Set as primary number Set as primary number Set as primary number

Ext.

Set as primary number

5. FILL IN ALL THE NECESSARY INFORMATION IN RED

AND CLICK:

Next

IT IS LOCATED AT THE BOTTOM RIGHT OF THE SCREEN.

License Information

0 product(s)

My Info Update My Info Preferences ?

Person # P36518741
Name: Jane Doe
Address: 9500 Sweet Valley Dr Cleveland OH 44125

My Animals (0) Add Animal ?

Name	Species	Breed	Gender	Age	Al
No items to display					

Page 0 of 0

Licenses (0) ?

License #	Type	Status	Expiry Date	Price	Late Fee
No items to display					

Page 0 of 0

Available Licenses (0) ?

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Cancel Checkout

6. TO ADD YOUR DOG'S INFORMATION, CLICK "ADD ANIMAL"

ONCE ALL THE INFO IS ENTERED, SELECT:

Add New

YOU CAN CONTINUE TO ADD MULTIPLE DOGS IF NECESSARY. JUST CLICK "ADD ANIMAL" AGAIN.

Create New Animal

Animal # ?

Required fields *

Name *	Type of Pet *
<input type="text"/>	<input type="text" value="- Select -"/>
<input type="checkbox"/> Purebred	Primary Breed *
	<input type="text" value="- Select -"/>
Primary Color *	Secondary Breed
<input type="text" value="- Select -"/>	<input type="text" value="- Select -"/>
Secondary Color	Third Color
<input type="text" value="- Select -"/>	<input type="text" value="- Select -"/>
Microchip Number	Microchip Issuer
<input type="text"/>	<input type="text" value="- Select -"/>
Microchip Issue Date	Age:
<input type="text" value="mm/dd/yyyy"/>	<input type="text" value="years"/>
Est. Birthdate	Age Group *
<input type="text" value="mm/dd/yyyy"/>	<input type="text" value="- Select -"/>
Size *	Gender *
<input type="text" value="- Select -"/>	<input type="text" value="- Select -"/>
Altered (S/N) *	
<input type="text" value="- Select -"/>	

Service Animal

Cancel Add New

My Animals (4) Add Animal ?

	Name	Species	Breed	Gender	Age	Altered	
Select	Fern	Dog	Collie, Rough / Mix	Female	4 Y	Yes	Edit
Select	Olive	Dog	Chihuahua, Short Coat / Mix	Female	6 Y	Yes	Edit
Select	Mama Bear	Dog	Chihuahua, Short Coat / Mix	Female	2 Y	Yes	Edit

Page 1 of 2 1 - 3 of 4 items

7. CHOOSE THE DOG BY CLICKING "SELECT" ON THE LEFT.

My Animals (4) Add Animal ?

	Name	Species	Breed	Gender	Age	Altered	
Select	Fern	Dog	Collie, Rough / Mix	Female	4 Y	Yes	Edit
Select	Olive	Dog	Chihuahua, Short Coat / Mix	Female	6 Y	Yes	Edit
Select	Mama Bear	Dog	Chihuahua, Short Coat / Mix	Female	2 Y	Yes	Edit

Page 1 of 2 1 - 3 of 4 items

Fern's Licenses (2) ?

1 Year License has been added to your Shopping Cart

License #	Type	Status	Expiry Date	Price	Late Fee	
18-22651	1 Year License	Expired	11/30/2018			Renew Now
20-67553	1 Year License	Current	01/31/2021	\$20.00		Renew Now

Page 1 of 1 1 - 2 of 2 items

Available Licenses for Fern (2)

Permanent License \$200.00	3 Year License \$60.00
Add	Add

8. SELECT "RENEW NOW" ON THE MOST RECENT LICENSE TO GET THE SAME KIND OF LICENSE AGAIN. IF YOU WANT TO SWITCH TO A DIFFERENT TYPE (3 YEAR OR PERMANENT) SELECT "ADD" UNDER THE NEW TYPE INSTEAD. THE LICENSES SELECTED WILL BE ADDED TO YOUR SHOPPING CART AUTOMATICALLY.

	Name	Species	Breed	Gender	Age	Altered	
Select	Fern	Dog	Collie, Rough / Mix	Female	4 Y	Yes	Edit
Select	Olive	Dog	Chihuahua, Short Coat / Mix	Female	6 Y	Yes	Edit
Select	Mama Bear	Dog	Chihuahua, Short Coat / Mix	Female	2 Y	Yes	Edit

Page 1 of 2 of 4 items

IF YOU NEED TO EDIT YOUR DOG'S INFORMATION, OR MARK YOUR DOG AS DECEASED, CLICK "EDIT" ON THE RIGHT.

My Animal

Animal #A36857059

Required fields *

This animal is deceased

Name *

Type of Pet *

Purebred

Primary Breed * Secondary Breed

Primary Color * Secondary Color Third Color

Microchip Number Microchip Issuer Microchip Issue Date

Age: 4 y 9 m 26 d years Est. Birthdate Age Group *


Size * Gender * Altered (S/N) *

Service Animal

YOUR ANIMAL'S INFORMATION WILL POP UP, AND YOU CAN MAKE ANY CHANGES NECESSARY. THERE IS A CHECK BOX TO MARK IF YOUR PET HAS PASSED AWAY, AS WELL AS A PLACE TO PUT A MICROCHIP NUMBER, BIRTHDAY, ETC. THE ONLY SECTIONS REQUIRED ARE MARKED WITH: *

WHEN FINISHED EDITING, CLICK "UPDATE"


9. WHEN YOU ARE READY TO CHECK OUT, SELECT YOUR SHOPPING CART AT THE TOP RIGHT OF YOUR SCREEN.

 1 product(s)

10. IT WILL SHOW YOU WHAT IS IN YOUR CART. IF EVERYTHING LOOKS CORRECT, SELECT "CHECKOUT"

Fern X
1 Year License(Renewal)
\$20.00

Clear cart Checkout

 Checkout ?

Animal Name: Fern	Price	Remove from Cart
1 Year License (Renewal)	\$20.00	\$20.00

Optional-Donation

Donation

Online Service Fee	\$1.00
Checkout Total	\$21.00

Back Cancel Checkout

IF YOU WOULD LIKE TO ADD A DONATION TO THE SHELTER'S MEDICAL FUND, YOU CAN ADD IT AT THIS SCREEN. OUR EMERGENCY MEDICAL CARE IS SOLELY FUNDED BY DONATIONS AND ALLOWS US TO TREAT LIFE THREATENING ILLNESSES OR INJURIES FOR ALL STRAY DOGS THAT COME INTO OUR CARE.

WHEN YOU ARE READY TO COMPLETE YOUR SALE, CLICK:

Checkout

Online Licensing Payment

Sale Transaction

Fields marked with * are required.

Payment Details

Note TransactionID: 000000661524

Amount Due:: 21.00

Billing Information

Card Number *

Credit/Debit Card Number

CVV2 *

999

EXP *

MMYY

First Name *

First Name

Last Name *

Last Name

Billing Address *

1234 Your Billing Street

City *

Your City

State *

-- Select State --

Zip *

Phone *

(999) 555-1212

Email *

you@example.org

(?)

Cancel

Submit

Important! Using the 'Back' or 'Refresh' button after clicking 'Process Payment' may result in a double charge.

11. FILL IN YOUR CREDIT OR DEBIT CARD NUMBER AND BILLING INFORMATION. YOUR E-MAIL WILL BE REQUIRED TO RECEIVE YOUR CONFIRMATION CODE. IT WILL NOT BE ADDED TO ANY TYPE OF MAILING LIST AND WE WILL NOT USE IT TO CONTACT YOU. ONCE COMPLETE, HIT SUBMIT. ONLY CLICK ONCE AND DO NOT HIT THE REFRESH OR BACK BUTTON. YOU MAY BE CHARGED TWICE IF YOU DO THIS.

YOU WILL BE DIRECTED TO A CONFIRMATION PAGE AND RECEIVE AN EMAIL WITH YOUR LICENSING INFORMATION.

THE LICENSE TAG WILL BE MAILED TO YOU AND SHOULD BE RECEIVED WITHIN 10 DAYS OF PLACING YOUR ONLINE ORDER.

IF YOU HAVE ANY QUESTIONS, PLEASE FEEL FREE TO CONTACT US AT CUYAHOGA COUNTY ANIMAL SHELTER FOR ASSISTANCE.

216-525-PUPS

